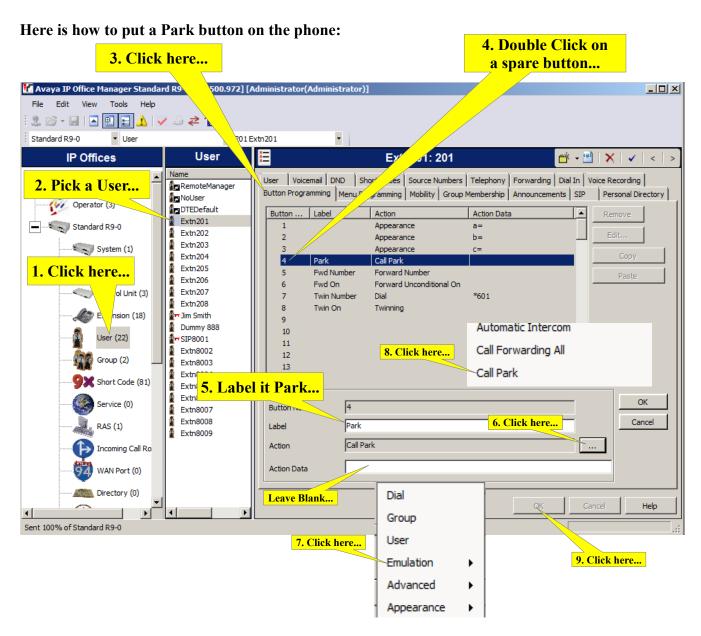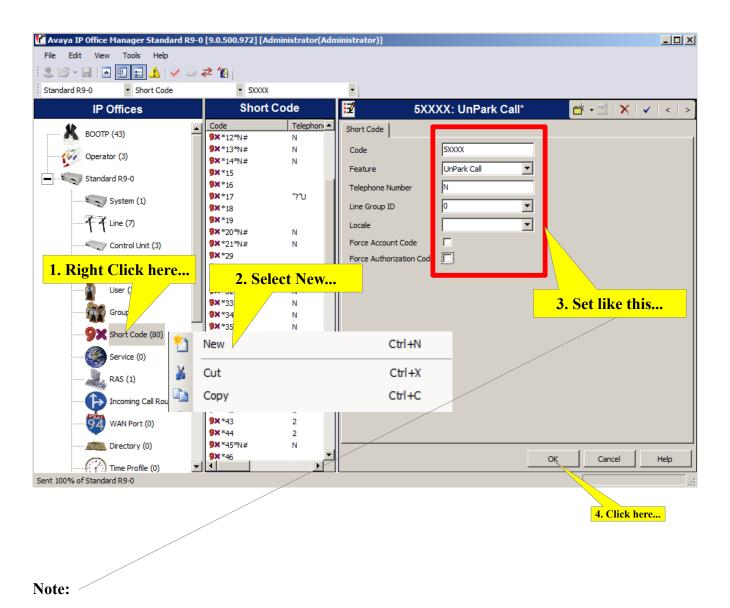# Avaya IP Office Standard Mode
Call Park with Automatic Park Codes
Telquest Tech Support

The IP Office can create Park Codes, to allow other phones to Pickup calls, automatically.

The person placing the call in a Park area must have a Park Button on their phone.

Here is how to put a Park button on the phone:

Create an "UnPark Call" pickup Short Code

Note:

You can create any Shortcode if you want to.

I am using 5 because it is available and easy for the Users to use.

Operation
Using a 14xx or 16xx Phone

This example has Extension 201 answering the call and placing it into a Park area:

Answer the incoming call

Press the Park Button

Wait about 2 seconds and you will see the word **Status** appear in the LCD

Press the button below Status

You will see the following in the LCD:

```
Status
 Parks                    2010
  CpkUp           Exit
```

"Parks" indicates the area where the caller has been parked

Any User in the system can then dial   5 plus the area number to pickup the call.

In this example, a User would dial 52010 to pickup the call.

If you see an "Arrow" next to Parks, it means there is more than 1 call parked.

```
Status
↓Parks                   2010
  CpkUp          Exit
```

Just press the "Down Arrow" on the Navigation Disk. (Just below OK)

The last number that appears is the most recent call that was parked.

Now, announce the Park Area Number like this:

"Bob, you have a call parked on 52010"

This tells Bob exactly what to dial to pickup the call.

Operation
Using a 95xx or 96xx Phone

This example has Extension 201 answering the call and placing it into a Park area:

Answer the incoming call

Press the Park Button

You will see Status appear in the LCD

Press the button below Status

You will see the following in the LCD:

Status	
Parks_____2010: 101	(the 101 is not important)

"Parks" indicates the area where the caller has been parked

Any User in the system can then dial   5 plus the area number to pickup the call.

In this example, a User would dial 52010 to pickup the call.

If you see multiple Parks, it means there is more than 1 call parked.

The last number that appears is the most recent call that was parked.

Now, announce the Park Area Number like this:

"Bob, you have a call parked on 52010"

This tells Bob exactly what to dial to pickup the call.